

BULLETIN BOARD

February

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Community Activities

Boy Scouts to flip pancakes

Boy Scout Troop 248 will be serving up pancakes on Sunday, Feb 4 from 8 to 9:30 a.m. in the Fellowship Hall of the First Baptist Church of Whitehouse. Donations will be accepted. Sunday is Scout Recognition Day.

ET Writers Guild to meet

The East Texas Writers Guild will meet Monday, Feb. 5, at The Texas Book Store in Bullard. The business meeting is at 6:30 p.m. and the program will start at 7 p.m. Speaker Janice Rogers will discuss "Making Your Characters Memorable".

Dixie Masonic Lodge to meet

The Dixie Masonic Lodge #272 in Troup will meet Tuesday, Feb. 6 at 7:30 p.m. at the lodge hall.

Game Time for Seniors

Game Time for Senior Citizens will be Wednesday, Feb. 7 from 1-3 p.m. at the Troup library. All senior citizens are welcome to attend.

Whitehouse Library Board Meeting

The Whitehouse Library Board will meet Wednesday, Feb. 7 at 5 p.m. at the library.

Quilter's Guild of East Texas to Meet

The Quilter's Guild of East Texas will meet Thursday, Feb. 8 at 10 a.m. at the TASCAs building 3402 Old Omen Rd., in Tyler.

Troup VFW to meet

The Troup VFW will meet Thursday, Feb. 8 at 7 p.m. at the Troup Library

ET Spring Garden Conference coming

The 15th annual East Texas Spring Landscape and Garden Conference is Saturday, Feb. 10 from 8 a.m. to 3:30 p.m. at the Tyler Rose Garden Center. Topics from herbs in the landscape to rainwater harvesting are on the agenda. The cost of \$15 includes lunch. For more information contact Keith Hansen at 903-590-2980 or khansen@ag.tamu.edu or visit the web site, <http://EastTexasGardening.tamu.edu> and click on "Programs."

WJHS art department needs various items

The art department at Whitehouse Junior High School is looking for donations of fabric scraps, catalogs and school appropriate magazines. If you have items to donate, call Tina Penney at 903-839-5590 or drop off donations at the north office of the junior high.

KWB seeks garage sale items

Keep Whitehouse Beautiful, a nonprofit, all volunteer organization affiliated with Keep Texas Beautiful, is currently collecting items for their garage sale in May. If you would like to donate items or have items left over from your garage sale, please contact Dorothy LaFlure at 903-839-3708 or email at kwb75791@yahoo.com.

Whitehouse Recycle Center hours

The Whitehouse Recycle Center is open every Wednesday 7-10 a.m. and 3:30-5 p.m. as well as the first and third Saturday 8 a.m. to noon. Bring your recyclable paper, newspaper, cardboard, plastic, aluminum cans and tin cans. The Recycle Center is located on Railroad Ave.

Whitehouse library activities

The Whitehouse Library offers these activities: Story time is on Wednesdays at 10:30 a.m. and scrapbooking nights are the third Friday of each month at 6:30 p.m. Come visit the library!

Church Related Activities

Mt. Selman 1st UMC serving up chili

The Mt. Selman First United Methodist Church will host a Chili Supper on Saturday, Feb. 3 from 3-4 p.m. For the low price of \$5 per person, come and eat your fill of chili and enjoy the fellowship. The church is located at Hwy. 69 and FM 855. For more information call 936-645-4110.

Baptist Forerunners meet

The Forerunners, senior adults of First Baptist Church of Troup, will meet for a noon covered dish luncheon Monday, Feb. 5. Maurice Barnes of Legacy Hospice will bring the program.

School Related Activities

Troup Band Boosters to meet Tuesday

The Troup Band Boosters will meet Tuesday, Feb. 6 at 6:30 p.m. in the THS band hall.

Whitehouse Band Boosters meet Tuesday

The Whitehouse Band Boosters will meet Tuesday, Feb. 6 at 7 p.m. in the WHS band hall.

Government Related Activities

WISD Trustees meet

The Whitehouse ISD Trustees will meet on Monday, Feb. 5 at 7 p.m. in the Wildcat Drive Annex, 109 Wildcat Drive.

LETTER TO THE EDITOR

Why is it so hard for people or business's to "Do the Right Thing" with Customer Service? I think it's because we, as customers or our generational Society, allow it!

Well, I also think WE CAN'T TAKE IT ANYMORE! Case in Point:

A man's wife and children go to a local gas station, on a regular basis, for gas and other things.... I bet your's have too. Your wife comes home complaining about how sluggish the car is running, you even say suggestive things to the attendants at the gas station, time after time. Then one night they get a full tank of gas, and only travel about 1 mile down the road, and the thing dies GRAVEYARD DEAD!

She calls you; you leave your job to go help her, and your children get off the side of the road. You end up having to get a wrecker tow your 2006 Model vehicle to the Dealership that night. (Thank goodness for that towing service from State Farm, and good of Chuck).

The next day you and your wife take off work, get the children to school, and go to the New Car Dealership to discuss the Warranty work you think they are going to do to your NEW CAR... WRONG... the problem with the vehicle is not poor workmanship from the car manufacturer; you have a TANK FULL OF WATER, and it IS NOT covered by the everlasting new car warranty! By the

Way Jack-O -Diamond Honda has exceptionally good Customer Service.

You and your wife go back to the Gas Station in TROUP and not the one on the corner either, to talk to the people who sold you the gas. And just who is the largest Gasoline Refining/Distributing Company in the State of Texas; think about it doesn't it start with a "V", or is it still sham-rock?

The person whom you think owns the station, has a hard time with the English Language, and will not assume any liability for your troubles. He finally gives you the phone number to his boss whom he thinks is the owner, who lives in VIRGINIA. Then as you even further demand satisfaction he finally gives you the phone number to their Insurance Company, bet you can tell where this is going right? Well, The Insurance phone number is a non working number somewhere in the 972 Area Code. And the "owners" number is also non working in the 703 Area Code. As you begin to get even more frustrated with the level of Customer Dissatisfaction, you just ask for your \$58.00 back, you paid for the gas (or should I say WATER), he tells you he can't do that without talking to the "owner"!!

Then, later in the day you find out that this water problem has caused some "other" problems with your new car, and it will take about \$1500 to get you back on the road!

Then you call the Corporate Office for the big gas distributor/retailer starting with that "V" mentioned above. They tell you to call the so-called American fuel distributor, who delivered the gas/water. As you talk to their Customer Service Agents, who have not mastered the English language either, you finally begin to loose your patience! Do we have to talk to OSAMA himself to get Customer Satisfaction from this gas station? By now you realize you're on the "WRONG TRACK" instead of the rite track!

I bet by now you've called every 1411 number you can get for a nationwide insurance company that carries their Liability Insurance, and after you've run up a \$100 phone bill you finally get to a Claims Adjuster familiar with your situation, but he don't know if he can pay to get your car fixed, much less arrange for a loaner or rental so your wife can do her motherly duties for the next 4 days while your car is being fixed. All this time Jack-O-Diamonds is truly attempting to service your needs.

So now you're really mad, and the Texas Department of Agriculture, who is charged with "managing" the accuracy of those wonderful pumps, along with the other State Agency TECQ, who is responsible for "managing the integrity" of those underground petroleum storage tanks, says "they can't

help with these type of issues". So why do we pay all those State Taxes, again? Have you ever tried to file a complaint with the BBB, what happens if the gas station is not a member of the BBB?

So the only recourse you can seem to find is "warning all the other consumers out there about the water and the high level of Customer Dissatisfaction, you'll find at this particular local gas station. They need to put up a sign that says "BUYER BEWARE".

One note of commendation however, those clerical ladies behind the counter are trying there best to feed their family and be understanding to your problem, you can't get mad at them. CUSTOMER SERVICE STARTS AT THE TOP..... But where / who is the TOP... ?

Shop local, make sure you know who's at the Top, and stop allowing unacceptable Customer Service.....

OR JUST STOP GIVING THEM YOUR MONEY..... EVER AGAIN!

That's what I'm going to do, Keith Lindsey Troup Texas

PS: Remember to take full advantage of your right to vote, even if it is just a local City, County or even School Board election.... it matters. Especially to those who BLED to give you that right. Keith Lindsey

OBITUARIES

Katie Templeton

Graveside services for Katie Templeton, 92, of Whitehouse, are scheduled for 2 p.m. Thursday, Feb. 1, 2007, at City of Lubbock Cemetery in Lubbock, under the direction of Lloyd James Funeral Home. Mrs. Templeton passed away Friday, Jan. 26, 2007, in a Tyler hospice.

She was born Nov. 30, 1914, in Red River County to the late William T. and Louie Harrell. She worked as an LVN at Methodist Hospital in Lubbock. She was a member of Whitehouse United Methodist Church in Whitehouse. Mrs. Templeton has lived in Whitehouse for the past 15 years and was a former resident of Lubbock. She was preceded in death by her husband, Warren "Shorty"

Templeton.

She is survived by daughter and son-in-law, Bonnie and Larry Morris of Whitehouse; one sister, Irene Hogue of Lamesa; two grandchildren, Bill Morris of Pompano Beach, Fla., and Phillip Morris of Allen; two great-grandchildren, Taylor Attaway and Harley Morris of Pompano Beach, Fla.; numerous nieces and nephews.

Pallbearers will be Bill Morris, Harley Morris, Taylor Attaway, Phillip Morris and Tommy Thompson.

Memorials may be made to Hospice of East Texas, 4111 University Blvd., Tyler, 75701; or to the Whitehouse Meals on Wheels, 118 Railroad Ave., Whitehouse, 75791.

Helen Herrin

ARP - Services for Helen E. Herrin, 87, Arp, were held Jan. 30 at Arp Emmanuel Baptist Church with the Rev. Dr. Ran Klingsick officiating.

Burial was in Mason Cemetery, Arp, under direction of Cottle-Pearson Funeral Home, Overton. Mrs. Herrin died Jan. 28, 2007, in a Longview hospital.

She was born April 13, 1919, in Flint to the late Sam H. and Leta Armstrong Phillips. She attended Flint school and then attended Tyler Junior College, Stephen F Austin State University and Texas Eastern University. She retired in 1987 as a schoolteacher from Arp Independent School District, was a member and Sunday school-

teacher at Arp Emmanuel Baptist Church, and had served as president of Arp Chamber of Commerce and on board of trustees of Arp ISD.

She was preceded in death by her husband, FO. "Joe Bob" Herrin; granddaughter, Kathy McDougal Tuttle; brother, R. L. Phillips; and sisters, Hazel Hendrix and Billie Phillips.

Survivors include sons, Jerry Herrin, Grapevine, and Terry Herrin, Palestine; daughters, Joy Savage, Longview, Linda Bundick, Tyler, and Carolyn McDougal, Troup; sisters, Dorothy Weathers, Troup, and Wilma Mayo, Fort Worth; 13 grandchildren; and 22 great-grandchildren.

Grandsons served as pallbearers.

If desired, memorials may be made to Heartsway Hospice of Northeast Texas, 1306 Pine Tree Rd., Longview, 785604.

R. 'Robbie' Britton Jr.

Services for Robert "Robbie" Nelson Britton Jr., 35, Marietta, relative of Troup residents, were held Jan. 25 at Bates-Rolf Funeral Home chapel, New Boston, with the Rev. Steve Minter officiating.

Burial will be in Sand Hill Cemetery.

Mr. Britton died Jan. 21, 2007, in a Linden hospital.

He was born Jan. 18, 1972, in Texarkana. He was a technician for D&S Enterprises and a Baptist. He was preceded in death by his grand-father, Harvey H. Holden, and grandmother, Betty B. Gray.

Survivors include his wife, Kellie Doss Britton, Marietta;

daughter, Shawna Reene Britton, Marietta; son, Adam Blake Castle, Marietta; father, Robert N. "Lucky" Britton Sr., Shreveport, La.; mother and stepfather, Jannet and Bob Berger, Troup; brothers, Jayson Britton, Troup, and Mathew Britton, Shreveport, La.; sisters, Michaeta Warden, Texarkana, and Jennifer Kemper, Shreveport, La.; and grandmother, Dorothy F Hilden, Simms.

If desired, memorials may be made to Robert Britton Jr. Memorial Account, BancorpSouth Bank, Account No. 1119317426, PO. Box 907, New Boston, 75570.

Meals on Wheels Weekly Menu Feb. 1-8

Please call the day before if you are going to eat the next day.

Bobbie & Acker Hanks Senior Center 118 Railroad Ave. Whitehouse, Texas 903-839-6958

Troup Municipal Library 102 S. Georgia Troup, Texas 903-842-3101

- Thu (1): Baked ham, sweet potato casserole, turnip green, cornbread, cake square.
- Fri (2): Beef vegetable stew, breaded squash, boiled cabbage, cornbread, fruit crumble.
- Mon (5): Chicken tenders, new potatoes, English peas, roll, sliced peaches.
- Tue (6): Meatloaf with gravy, peas with snaps, breaded okra, cornbread, fresh fruit.
- Wed (7): Chicken ala king, rice, seasoned broccoli, wheat bread, fruit cobbler.
- Thu (8): Smoked sausage, pinto beans, sauerkraut, cornbread, jello.

SUDOKU
PRESENTED BY

Where volunteering begins.

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